



PREDATOR RIDGE

GOLF RESORT COMMUNITY

Job Description

Position:	Bartender
Location:	Predator Ridge Golf Resort
Reports directly to:	Clubhouse Manager

Purpose:

To provide outstanding customer service excellence in a fast paced and changing environment.

Responsibilities and Accountability

Duties may include, but are not limited to:

- Learn and follow all of the operating procedures of the restaurant and hotel related to the position of Bartender.
- Provide expert knowledge of the Predator Ridge standard beverage recipes and fresh ingredients. Sound Wine knowledge is a necessity. Ensure guests receive sincere advice and obliging recommendations.
- Attractively display and sell liquor, wine, spirits and cocktails made with fresh mixers and garnishes
- Ensure beverages and other items are prepared and delivered to Guests with professional skill and flair
- In addition to cocktail preparation, emphasis on food service is a must to gratify the 'lounge diner'
- The bar must be prepared and opened by 10:45am daily
- Understand and follow all Government Laws and Predator Ridge policies regarding the serving of Alcohol.
- Display a pleasant disposition at all times while in the presence of Guests
- Ensure Guests feel welcomed and acknowledged during any encounter
- Receive and understand all guest requests and then act accordingly
- Competent use of the Resort Suite computer system
- Proper handling of money, cash deposits and financial reports
- Dealing with multiple tasks in a timely and efficient manner
- Stocking the bar and lounge area with the necessary supplies and equipment
- Keep the bar and lounge area clean, neat and attractive.
- Know the hotel and restaurant background and what we have to offer and provide accurate promotional information regarding such
- Work as a contributing team member and act in a professional and respectful manner towards all hotel colleagues, at all times
- Create personal goals that align with the organizational goals to achieve outstanding levels of quality and performance
- Read and understand the staff schedule and to report to your work area at the stated time, in uniform, ready to work
- Must comply with all standard operating procedures and policies of Predator Ridge Golf Resort
- Perform other related duties assigned by the management team.

While this outline attempts to be all encompassing, this position is expected to evolve beyond these categories. As you become more familiar the operations of Predator Ridge you will be expected to make suggestions on policies, procedures and controls and to call on members of your management team to help you accomplish these objectives.