



## FREQUENTLY ASKED QUESTIONS

### GENERAL

**How many people can this location accommodate?**

Up to 150 guests can be accommodated in our ceremony locations. Our Commonage Ballroom & Patio can comfortably seat 150 guests for reception, while our Hockey Canada Cabin can accommodate up to 24 guests for a seated dinner or a larger standing reception.

**Do you have a minimum number of guests required for booking?** No.

**Is there an additional charge for the ceremony space?**

There is no additional charge for the ceremony space. Ceremony only packages are available at your request.

**Do you have a minimum spend?** No.

**What does the venue rental fee include?**

Your venue rental fee includes: day and evening use of both ceremony and reception spaces (from 7am), table set up (incl. gift table, DJ, cake table, and signing table), 60" round tables (seating for up to 8 guests), white table cloths, silver place settings, barware, coat rack, podium, white folding ceremony chairs, dinner chairs for up to 150 guests. A dedicated specialized event team is available to you leading up to your big day.

**What is your weather contingency plan for outdoor spaces?**

A backup space is to be determined with your event coordinator at time of booking.

**How and when do we pay for the entire wedding?**

Your deposit is due within 5 days of signing the contract. Within 60 days 50% of all estimated food & beverage will be collected. The remaining 50% will be collected 21 days prior to your event. 7 Days after your event you will be issued a refund or presented a final invoice.

**What is the cancellation policy?**

12+ months from event date: Full refund of deposit  
91 days -12 months: Loss of deposit  
Within 90 days of event date: 50% charge of the total estimated event cost.

**Is the venue wheelchair accessible?**

Our venue has been designed to accommodate all of your guests. Our banquet space provides an elevator from the main level and a wheelchair ramp.

**Do our guests get a discount on golf?**

All guests who wish to golf will be offered a special rate to golf either course.

**How much is the deposit? When is it due and is it refundable?**

A non-refundable deposit equal to your venue fee is required with the return of the signed contract within 5 days to confirm your reservation.



## FREQUENTLY ASKED QUESTIONS

### FOOD & BEVERAGE

**Can we do a food & beverage tasting prior to finalizing the menu?**

Absolutely. Your event planner will arrange two wedding meetings with you in order to perfect every detail of your day. Your second meeting will focus on finalizing your food and beverage choices and locking in your menu.

**Are we able to bring our own wine or bar beverages?**

We respectfully decline all corkage functions at Predator Ridge. This policy is in adherence to our liquor license and all legislated liquor laws.

**Is any outside food allowed?**

Unfortunately not. The only exception to this is the wedding cake / cupcakes / donuts.

**What type of Bar Service is available?**

Host bar, toonie bar, or individual payments are all available for bar service.

**Can we extend last call?**

Last call is at 12:00 midnight. Please discuss this with your coordinator should you wish to extend this time.

**Who is responsible for getting our guests home safely?**

Our professional food and beverage team all hold their "Serving it Right" certification, however, we do share this responsibility with you. We recommend (should your guests not be staying on site), that you arrange a shuttle service or cab service to get your guests home safely if they are not staying at Predator Ridge.

**Can we bring our own wedding cake?**

Of course you may bring your own wedding cake. Please speak with your event planner regarding our cake cutting policy and fees.

**Is there a cake cutting fee?**

Yes, there is a \$3 cake cutting/plating fee per guest.

**Do you accommodate dietary restrictions and allergies?**

Our incredible culinary team is well-versed in dietary restrictions and accommodating any and all guest requests. There is a \$17 charge per guest to ensure ingredients, and labour are accounted for in making these menu changes.

**When is our guaranteed number of guests required to be finalized?**

The guaranteed number of guests is required to be finalized no more than 30 days out from the event date. Should your numbers decrease during this time an attrition of 5% is offered with no penalty within 21 days.

**What do we pay for children?**

Buffet menu cost 1-4 years - no charge, 5-11 years 50% charge, 12+ full price. For plated service please select the most suitable menu item for young guests. Plated options are available for our younger guests.



## FREQUENTLY ASKED QUESTIONS

### SET UP & DETAILS

**What time can we have our ceremony at?**

You may have your ceremony at whatever time you would like that works best for you and your guests.

**How do we create our floor plan?**

Your wonderful venue coordinator will create a floor plan for you and will email it to you to make changes to or sign off on.

**When will the room be available for set up?**

The room can be available to you at 7am on the day of the event. Tables will be set up by 10am.

**What do you supply for guest tables?**

Predator Ridge supplies 6 foot round tables, tablecloths, plates, flatware, glassware; traditional place settings.

**Are there any decoration restrictions or guidelines for set up / take down?**

You will have access to the room at 7am on the day of your event. All decorations must be taken out of the facility by 2am following the event. No tape, glue, nails, etc. are to be used as we do not want to damage the integrity of the space.

**Can you store decorations?**

We can provide storage for a small amount of rental and décor items. Any items of value are the responsibility of the wedding party and should be removed from the venue immediately following the ceremony. Predator Ridge takes no responsibility for any lost, stolen, or broken décor, supplies, gifts, equipment or other items.

**Can we use real candles?**

Yes you may bring real candles. However, the candles must be enclosed or contained in glass.

**Do you supply A/V equipment?**

Yes, however we recommend the DJ bring a microphone.

**Can we have either a DJ or live music?**

You may have whichever you prefer!

**Do you have a dance floor?**

A dance floor can be provided for you at an additional cost.

**How long do we have the room?**

The room is available to you until 1am. Last call will be at 11:45pm, and it is asked that all guests vacate the event space by 1am. Decorations must be taken down and stored / taken away by 2am.

**Can we hire our own vendors or do we have to select from the preferred vendor list?**

You may absolutely hire your own vendors. We supply a preferred vendor list to make decision making easier for the bride, as well as to showcase some vendors who we know do a fantastic job! Please be aware that Predator Ridge has the final say in terms of day-of on location decisions.



## FREQUENTLY ASKED QUESTIONS

### ACCOMMODATIONS

**Is lodging/accommodations available for our guests?**

Absolutely! Predator Ridge offers a wide array of options to suit all of your guests needs. From studio to two bedroom options in our lodge to two or three bedroom cottages and villas we can accommodate singles to families and ensure everyone is comfortable! The resort also offers amenities such as a fitness facility, two golf courses, biking and hiking trails, numerous pools & hot tubs and more. Contact us for more information on activities for your whole party.

**Is parking available for our guests?**

The resort offers ample free parking for all of your guests at no additional charge.

**How long is the minimum nights stay?**

Minimum stay is two nights on weekends and two nights at all times in our cottages.

**When should my guests arrive?**

We strongly encourage your guests to arrive the day before the wedding as the resort will not guarantee check in prior to 4pm.

**How do room blocks work?**

Room blocks will be held until 90 days. After this time individual bookings are required through calling the resort, or online through our website.

**Do we get a discount on booking rooms?**

Yes. Your wedding coordinator will provide you with a room block which is a group of rooms that have been discounted for your guests.