



## PREDATOR RIDGE

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### **F&B Supervisor**

#### Job Description

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#### **Purpose**

Reporting to the Food & Beverage Manager, this position provides guidance and assistance to the team in the absence of a Manager to ensure an exceptional experience for all guests.

#### **Responsibilities and Accountability**

- Maintain a guest focus while performing duties.
- Assume responsibility for the quality of guests' experience.
- Work with and monitor the overall performance of the team.
- Answer all guest/member complaints and suggestions.
- Assist with the on-going training program.
- Ensure quality standards and procedures are met throughout the clubhouse.
- Monitor and maintain the cleanliness and orderliness of the entire clubhouse.
- Display a pleasant disposition at all times.
- Handle multiple tasks and requests in a composed manner.
- Work as a team member maintaining a professional, respectful attitude.
- Learn and promote the development's services, facilities, and amenities and be able to direct guests accordingly.
- Follow government laws and company policies regarding the serving of alcohol.
- Comply with all company standard operating procedures and policies.
- Perform other related duties assigned by the management team.
- Strong focus on guest interaction on arrival while coaching the Host team to insure Predator Ridge Guest experience expectations are met.

#### **Position Requirements**

- Must be highly customer focused.
- Must be proficient in use of the POS system.
- Possess an energetic, proactive and positive attitude.
- Must be able to direct and work well with others.
- Must be able to lift heavy objects and stand for long period of time.
- Be able to work varying shifts.
- FoodSafe and Serving It Right.

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This job description has been designed to indicate the general nature, essential duties and responsibilities of work performed by team members in this position. It may not contain a comprehensive inventory of all duties, responsibilities, and qualifications.