



## PREDATOR RIDGE

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### **Pallino's Attendant Job Description**

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#### **Purpose**

Reporting to the Outlet Manager, this position plays an integral role in creating an exceptional experience for Pallino's guests.

#### **Responsibilities and Accountability**

- Maintain a guest focus while performing duties.
- Assume responsibility for the quality of guests' experience.
- Take and understand guest's orders.
- Present menus, make specific recommendations and answer questions regarding food and beverage items.
- Display a pleasant disposition at all times.
- Ensure guests feel welcome and acknowledged at all times.
- Handle multiple tasks and requests in a composed manner.
- Clear and set tables.
- Stock all work areas with the necessary supplies and equipment.
- Maintain tidy and clean work areas.
- Work as a team member and maintain a professional and respectful attitude at all times.
- Assist with training of new team members when necessary.
- Learn and promote the development's services, facilities, and amenities and be able to direct guests accordingly.
- Follow all government laws and company policies regarding the serving of alcohol.
- Comply with all company standard operating procedures and policies.
- Perform other related duties assigned by the management team.

#### **Position Requirements**

- Must adapt quickly to be proficient in use of the POS system.
- Possess a positive attitude and work well with others.
- Must be able to take direction and work unsupervised.
- Must be able to lift heavy objects on a regular basis.
- Be able to work varying shifts, including weekends, stats and early evenings.
- Must be able to stand for long periods of time.
- Serving it Right and Food Safe Certificates.
- Must be a minimum of 19 years of age.

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This job description has been designed to indicate the general nature, essential duties and responsibilities of work performed by team members in this position. It may not contain a comprehensive inventory of all duties, responsibilities, and qualifications.